



■ Contract Process Example

Stage 1

- On- site needs analysis audit of your organisation
- Full in depth report with recommendations for practitioner level and proposal for required Service Level Agreement and Key Performance Indicators

Stage 2

- Proposal agreement and introduction of assigned practitioners
- Development and agreement of Service Level Agreement and Key Performance Indicators with client

Stage 3 (Optional)

- Presentation to HR, Management Team or workforce

Stage 4

- Commencement of contract

Stage 5

- Initial contract periodic review to check compliance to SLA and KPI within the 1st month of the contract
- Periodic reviews based on minimum quarterly meetings



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Diverse Health Solutions

Professional healthcare solutions for workplaces



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Diverse Health Solutions provide a full range of professional best value services to our clients by facilitating high quality bespoke workplace health solutions throughout the UK and Europe.

We work in strategic partnership with specially selected workplace healthcare providers to ensure as an organisation you have the correct level of service to suit your business needs and budget whilst maintaining the account management of the service through dedicated contracts managers.

We work within bespoke service level agreements within which specific key performance indicators are set. These are then reviewed regularly throughout the contract with the contracts manager and your organisation to ensure an effective and high quality service provision.

■ Corporate Mission Statement

- Our clients are our business
- Our report is our product
- Our reputation is our future

■ Diverse Health Solutions' Services

Through an audit model we would provide an on-site visit by one of our specialist advisors to ensure you have the correct level of service within your organisational financial confines. We are able to provide the following high quality services

■ Occupational Health Services

- Help line Services
- Physician/Occupational Health Advisor/Technician Services
- Sickness Absence Management
- Pre-employment Services
- Statutory Health Surveillance
- Health Education/Promotion
- Healthy Lifestyle Screening
- Stress Management
- Substance Misuse Training and Testing
- Vaccinations Programmes
- First Aid Training and Provision
- Driver medicals

■ Rehabilitation Services

- Physiotherapy
- Chiropractors/Osteopaths
- Functional Capacity Assessments
- Holistic services

■ Health & Safety Services

- Health & Safety consultancy
- Environmental & Hygiene Services
- Occupation Road Risk Policy and Driver Training
- Training

■ Employee Assistance Programmes

- Mental health/Welfare services
- Counselling
- Critical Incident Debriefing
- Legal Financial Advice
- Cognitive Behavioural Therapy
- Specialist Mental Health Services
- 24/7 Helpline service

■ Executive Health/Lifestyle Screening

- Private Executive Medicals
- Well Person Screening
- Personal Health Assessment Stress Testing

■ Diagnostic Screening

- Laboratory Services
- Consultant/Specialist referrals

■ Workplace Healthcare Training Packages

- First Aid at Work
- Manual Handling
- Display Screen Equipment/VDU's
- COSHH
- PPE training
- Noise Regulations
- Health Education
- Healthy Lifestyle
- Smoking Cessation
- Coronary Heart Disease
- Stress & Mental Health
- Alcohol & Drugs